

AmeriHealth Caritas Pennsylvania
Community HealthChoices
8040 Carlson Road, Suite 500
Harrisburg, PA 17112



To: AmeriHealth Caritas Pennsylvania (PA) Community HealthChoices (CHC) Home- and Community-Based Services Providers (HCBS)

Date: October 17, 2023

Re: Billing Guidelines for Long-Term Services and Supports (LTSS) Providers

Recently, we have seen an influx of LTSS Providers billing with a National Provider Identifier (NPI). LTSS Providers MUST NOT use an NPI to bill as we are unable to match LTSS records with NPI's.

As a reminder, LTSS Providers must use their unique AmeriHealth Caritas PA CHC Provider ID when submitting claims.

To access the HCBS Provider Claims Filing Instructions, visit the provider center at: www.amerihealthcaritaschc.com → For Providers → Claims and billing → Claims filing guide for HCBS Providers.

If you have questions, please contact your Provider Account Executive or AmeriHealth Caritas PA CHC Provider Services at **1-800-521-6007**.