

To: AmeriHealth Caritas Pennsylvania (PA)/AmeriHealth Caritas Pennsylvania (PA)  
Community HealthChoices (CHC) Hospital Providers

Date: May 15, 2023

Subject: **Inpatient Delivery Notification and Inpatient Maternity Authorizations Reminder**

**Summary:** Hospital providers are reminded to adhere to accurate submission of authorization requests in the NantHealth | NaviNet provider portal for Inpatient (IP) Delivery Notification and Inpatient Maternity Authorizations as outlined in the NaviNet Medical Authorizations Participant Guide and FAQ.

#### **Difference between IP Delivery Notification and IP Maternity Authorizations**

- **IP Delivery Notification**

- IP Delivery Notification should be the Service Type used for all deliveries.
- This service type is used **only** when the Member/Participant has in fact delivered.
- When selecting the place of service, providers will be prompted to enter information related to the newborn prior to continuing the request for authorization.
- Delivery information can be completed at the same time with the benefit of no faxing, phone calls, or follow-up needed.
- A notification alert and approval is given at the time of submission, with no additional follow up required by the Provider.

- **IP Maternity Authorizations**

- Providers will utilize the IP Maternity Authorizations service type option **only** when the Member/Participant experiences pregnancy-related complications and requires hospitalization.
- This service type should not be used for deliveries.

**NaviNet Medical Authorizations Participant Guide, FAQ, and additional resources** can be accessed on the NaviNet Plan Central page or on our **websites**:

[www.amerihealthcaritaspa.com](http://www.amerihealthcaritaspa.com) → **Providers** → **Resources** → **NaviNet**

[www.amerihealthcaritaspachc.com](http://www.amerihealthcaritaspachc.com) → **For Providers** → **Resources** → **NaviNet**

#### **Questions**

If you have questions about this communication, please contact your Provider Account Executive. Thank you for your participation in our network and your continued commitment to the care of our Members/Participants.